

CURRICULUM VITAE SUMMARY

Avram Klein

Operations executive and retail-operations expert with more than fifteen years of leadership experience across supermarkets, restaurants, food distribution, e-commerce, logistics, and multi-site food service.

Founder, WittyExpert LLC

Current Consulting and expert-witness services concerning retail operations, customer safety, employee response, loss prevention, crisis intervention, de-escalation, and operational standards.

Vice President of Operations, Healthy Bites Collective — Queens, NY

December 2025–Present Executive responsibility for multi-site operational performance, P&L, standardized procedures, safety and compliance, training, labor productivity, procurement, and service execution.

General Manager, Seasons Supermarkets — Queens, NY

May 2025–December 2025 Storewide leadership, financial performance, customer-facing operations, associate management, equipment and facility issues, and operating standards.

Assistant General Manager, Seasons Supermarkets — Scarsdale, NY

March 2024–April 2025 Supermarket operations, staffing, execution, safety, merchandising, inventory, and customer service.

Department Manager, Seasons Supermarkets — Scarsdale, NY

November 2022–February 2024 Department operations, team leadership, purchasing, vendor relations, merchandising, and service standards.

Manager, Omni Programs (Same Day Delivery), Bed Bath & Beyond — Union, NJ

June 2021–May 2022 Integrated third-party delivery operations across the United States and Canada; managed service performance and operational technology.

e-Commerce Specialist, Wakefern Food Corp. — Edison, NJ

December 2019–June 2021 Directed e-commerce operations for approximately 40 ShopRite locations; collaborated with store teams, IT, third-party vendors, and marketing.

Operations Manager, Nassau Provisions Kosher Foods Inc. — Freeport, NY

January 2018–November 2019 Managed procurement, vendor relationships, private-label development, performance reporting, and distribution operations.

Owner/Operator, Carlos and Gabby's — Riverdale, NY

March 2010–September 2017 Built and operated a high-volume restaurant; developed operating systems, training programs, customer-service protocols, catering, and venue relationships.

Education

- Master of Business Administration, Yeshiva University, May 2020
- Bachelor of Arts in Psychology, Binghamton University, State University of New York, May 2006